

THE AUSTRALIAN MEDICAL ASSOCIATION PRESENTS

E-HEALTH FORUM



AMA

AMA is the peak medical organisation in Australia representing 29,000 GP's, Specialists and Doctors in Training. These doctors "elect" to become members, reflecting the value and confidence they place on the AMA representing their interests to government and the wider community. As a member based organisation the AMA's policies and positions are based on consultation with its medical practitioner members and independent from influences associated with government or other external funding.

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AGENDA

■ DAY 1 - 7 December 2005

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| <p>1.00 pm Introduction – Dr Peter Garcia-Webb, Chair
AMA Expert Advisory Committee on
Information Technology</p> <p> Welcome – Dr Mukesh Haikerwal
AMA President</p> <p>1.15 pm Expectations – the Vision for E-health</p> <p> Industry perspective –
Mr Philip Bullock, CEO, IBM Australia</p> <p> Medical profession perspective –
Dr John Aloizos AM, GP member
Australian Health Information Council</p> <p> Consumer perspective –
Ms Heather Grain</p> <p> Facilitated Discussion and Debate</p> <p>2.30 pm Behavioural Change as an Obstacle</p> <p> Dr John Youngman</p> <p> Professor Johanna Westbrook, Centre for
Health Informatics, University of NSW</p> <p> Facilitated Discussion and Debate</p> | <p>3.30 pm Afternoon Tea</p> <p>3.50 pm The Hole in the Plan – Neglecting Provider
and User Consultation</p> <p> Industry perspective –
Mr Tom Bowden, CEO,
Healthlink Ltd - Australia</p> <p> Medical profession perspective –
Professor Enrico Coiera, Centre for Health
Informatics, University of NSW</p> <p> Consumer perspective –
Mr Martyn Goddard</p> <p> Facilitated Discussion and Debate</p> <p>5.00 pm Close</p> <p>7 pm for
7.30 pm Dinner
Sponsored by COMMONWEALTH BANK</p> <p> Welcome – Dr Mukesh Haikerwal</p> <p>8.15 pm Guest Speaker –
Mrs Leslie Martin, Executive General Manager
Commonwealth Bank</p> |
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■ DAY 2 - 8 December 2005

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| <p>9.00 am Minister for Health and Ageing
Mr Tony Abbott</p> <p>9.40 am Connectivity As the Foundation?
“Barriers to Connectivity at the Point of Care”
– A film by Cisco Systems</p> <p> Professor Michael Georgeff,
Professor of Health & Information Technology,
Monash University</p> <p> Dr Mark Parrish, IBM Australia</p> <p> Facilitated Discussion and Debate</p> <p>11.00 am Morning Tea</p> <p>11.15 am The Patient Journey – Identifying the Gaps</p> <p> Industry perspective –
Mr Jeff Parker, Independent Consultant</p> <p> Medical profession perspective –
Dr Carmel Simpson</p> <p> Perspective from the aged care sector
Mr Francis Sullivan, CEO, Catholic Health</p> <p> Facilitated Discussion and Debate</p> <p>12.15pm Connected Clinicians –
What do we need to fill the gaps?</p> <p> Industry perspective –
Dr Jeffrey Tobias, Cisco Systems</p> | <p> Medical profession perspective –
Dr Andrew Siegmund, Goldfields Project</p> <p> Dr Philip Dubois, AMA Radiologist Craft Group</p> <p> Facilitated Discussion and Debate</p> <p>1.15 pm Lunch</p> <p>2.00 pm Financing the Vision in Australia</p> <p> Government perspective –
Mr Philip Davies, Australian Government
Department of Health and Ageing</p> <p> Industry perspective –
Mr Kevin Ackhurst, Microsoft Australia</p> <p> Public health perspective –
Dr Louisa Jorm, NSW Health</p> <p> Facilitated Discussion and Debate</p> <p>3.10 pm Afternoon tea</p> <p>3.30 pm Industry and Health Sector Partnerships</p> <p> Industry perspective –
Ms Vivien Rowland, SingTel Optus</p> <p> Medical profession perspective –
Dr Peter Garcia-Webb (AMA)</p> <p> Facilitated Discussion and Debate</p> <p>4.30 pm Wrap Up/Outcomes</p> <p>5.00 pm Close</p> |
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BIOGRAPHIES

ABBOTT, THE HONOURABLE TONY, MP

Minister for Health and Ageing
Leader of the House of Representatives

Tony Abbott has been Member for Warringah in the Federal Parliament since March 1994.

Prior to that he was a journalist with the Bulletin and The Australian. He was appointed Minister for Health and Ageing in October 2003.

Since November 2001, he has been Leader of the House of Representatives.

He was educated at the Universities of Sydney and Oxford which he attended as a Rhodes Scholar. He is married to Margaret and they have three daughters.

ACKHURST, MR KEVIN

Public Sector Director, Microsoft Australia

Kevin Ackhurst was appointed Public Sector Director of Microsoft Australia in November 2003. In this role he is responsible for overseeing Microsoft's public sector strategy and building and maintaining the company's relationships with government, education, defence and health.

Mr Ackhurst's team at Microsoft seek to partner with governments and communities to help realise their potential through innovative technology and services that enhance the lives of their citizens.

Prior to taking this role, Mr Ackhurst was the Director of Microsoft Services, responsible for customer support, consulting and customer service.

Mr Ackhurst has been with Microsoft since 1997 when he joined as consultant working in the South African subsidiary. Prior to joining Microsoft, Mr Ackhurst was the Systems and Technology Manager for South African Hewlett Packard distributor, COSI Distribution.

Mr Ackhurst holds a Bachelor of Science in Industrial and Mechanical Engineering from the University of Witwatersrand, Johannesburg.

ALOIZOS, DR JOHN, AM

Member, Australian Health Information Council
Chair, Electronic Decision Support Steering Committee

Dr John Aloizos is a practising GP in Brisbane. He is the Chairman of the Australian Pharmaceutical Advisory Council and a member of the Australian Health Information Council, where he is Chairman of the Electronic Decision Support Steering Committee. He was a member of the Australian Medicines Terminology working party, the Australian Catalogue of Medicines (ACoM) project and the Medication Safety Taskforce. He has previously served on the General Practice Computing Group Management Committee (1998 - 2004) and the MediConnect Development Group (1999 - 2004). He has been involved in a number of advisory committees across the health policy portfolio including general practice, primary care, chronic disease management and medicines.

BOWDEN, TOM
CEO, HeathLink Ltd

Tom Bowden is Chief Executive and co-founder of HealthLink Ltd; a company which connects more than 7,000 health sector organisations enabling the exchange more than 50 million items of clinical information annually. Formed in 1994, HealthLink has offices in Brisbane, Perth and Auckland.

HealthLink has service contracts in place with six State and Territory Governments, is involved in a number of HealthConnect projects and is working closely with the Health e-Signature Authority (HESA). In New Zealand, HealthLink provides electronic messaging and security services under contract to the New Zealand Government. During the past 12 years, under this partnership, HealthLink and the New Zealand Government have been able to implement national chronic disease management systems and child immunization programmes across 100% of New Zealand General Practices.

Tom is a member of a number of health information technology organisations. He is currently involved in the production of a five-nation comparison of use of health Sector Information Technology being conducted by Victoria University, British Columbia.

BULLOCK, MR PHILIP
CEO & Managing Director, IBM Australia/New Zealand

Philip Bullock was appointed Chief Executive Officer and Managing Director of IBM Australia and New Zealand in April 2001. In a career spanning over 20 years with IBM, Mr Bullock has worked across the business in Australia and in the Asia Pacific region.

Mr Bullock was recently appointed as a member of IBM's global Senior Leadership Team. He is currently on the Board of the Australian Information Industry Association (AIIA), IBM Australia Limited, and the Business/Industry/Higher Education Collaboration Council (BIHECC). In addition, Mr Bullock sits on the Advisory Council of the Australian Graduate School of Management and is Chairman of the Business Council of Australia's Education, Skills and Innovation Task Force. Previously, Mr Bullock was on the Victorian Schools Innovation Commission.

As well as being an avid golfer, Mr Bullock is committed to the importance of education and skills development in building Australia's competitiveness. He is married with two daughters.

COIERA, PROFESSOR ENRICO, MB BS PHD FACMI
Centre for Health Informatics, University of Sydney

Professor Coiera is the Foundation Chair in Medical Informatics within the Faculty of Medicine at the University of NSW. He is also Director of the Centre for Health Informatics, and an Adjunct Professor in Computer Science at the University of New South Wales. Professor Coiera received his medical degree from the University of Sydney in 1982 and a PhD in computer science from the University of New South Wales in 1989. Between 1990-1998 he worked at Hewlett-Packard's Research Laboratory in Bristol as a senior research scientist and manager. In 1999 he was the first Australian elected as a Fellow of the American College for Medical Informatics. In 2002 he was elected founding President of the Australian College of Health Informatics.

He is the author of The Guide to Health Informatics, now used as the basis for many courses in health

informatics. His research publications have focused on highlighting the importance of communication processes for informatics research, on informing the clinical community about the importance of new technologies like the Internet, and on technical aspects of artificial intelligence techniques for patient monitoring (see <http://www.coiera.com/publica.htm>). His current research centres on developing a richer understanding of the role communication processes play in clinical information tasks and on developing economic-inspired models of information transactions. Hewlett-Packard twice has been granted worldwide patents arising out of his work, specifically in the areas of guideline-based information systems, and role-based communication services for clinical communication systems.

DAVIES, MR PHILIP**Deputy Secretary, Department of Health and Ageing**

Philip Davies joined the Australian Government's Department of Health & Ageing as a Deputy Secretary in 2002 and brings to the role more than 25 years international experience in health care policy and management. His policy responsibilities cover all aspects of the Australian Government's Medical and Pharmaceutical Benefits Schemes, private health insurance, hearing services, health workforce, safety and quality, rural health and E-Health. He is also a member of the Board of the National Blood Authority, Chairs the Australian Government's Gene Technology Standing Committee and serves on the Executive Committee of the Health Services Research Association of Australia and New Zealand.

After graduating in Mathematics, Mr Davies worked for five years with the Department of Health & Social Security in London before joining Coopers & Lybrand (now PricewaterhouseCoopers) as a health care management consultant. In 1991 he transferred to Auckland, New Zealand and in 1995 he became a partner in the firm's consultancy practice in Christchurch, New Zealand.

In 1997 Mr Davies joined the New Zealand Ministry of Health as a Deputy Director-General, leading the development of policy and legislation underpinning the most recent reorganisation of New Zealand's health system in 2000. He then spent 18 months as a Senior Health Economist with the World Health Organization (WHO) in Geneva before moving to Australia.

Mr Davies holds a Masters degree in Management Science and Operational Research. He is also an Honorary Fellow of the Health Services Research Centre at the Victoria University of Wellington, New Zealand, and has provided consultancy advice on health policy to the World Bank and WHO.

DUBOIS, DR PHILIP, M.B.,B.S., F.R.C.R., F.R.A.N.Z.C.R., F.A.I.C.D.**AMA Radiologist Craft Group**

Dr Dubois is Chairman of the Sonic Imaging Executive Committee of Sonic Healthcare Limited and is Chairman and CEO of Queensland X-Ray. A neuroradiologist and nuclear imaging specialist, he is currently an Associate Professor of Radiology at University of Queensland Medical School. He has served on numerous government and craft group bodies including the Council of the Royal Australian and New Zealand College of Radiologists (RANZCR) and the Diagnostic Imaging Management Committee. Dr Dubois is currently Vice President and Treasurer of the Australian Diagnostic Imaging Association (ADIA), a Councillor and the Radiology Craft Group Representative of the Australian Medical Association (AMA), and member of the Nuclear Imaging Consultative Committee. He is a member of the AMA E-Health Committee Taskforce.

GARCIA-WEBB, DR PETER

Chair, AMA Expert Advisory Committee on Information Technology

Dr Garcia-Webb is an experienced Chemical Pathologist who has served extensively on international, national and state committees. A skilled teacher and communicator, he is well able to explain difficult concepts with simple language.

Dr Garcia-Webb's experience with computing began with the early "computerisation" of pathology. Modern laboratories require extensive application of communication and information technology, as well as expert systems with which Dr Garcia-Webb has considerable practical experience. He has been member of the AMA IT Committee for three and a half years and its Chair since May.

The forum is a result of his assessment of the need for a coordinated approach towards e health in Australia.

GEORGEFF, PROFESSOR MICHAEL

Professor of Health and Information Technology, Monash University

Professor Michael Georgeff is Principal of Precedence Research and Research Professor in Information Technology at Monash University. He is a consultant to government and industry in the US, Europe and Australia on information technology strategy in health care and e-business and serves on the boards of various companies.

In the 1980s, Professor Georgeff was Program Director at Stanford Research Institute and a member of Stanford University's Center for the Study of Language and Information, a select group of researchers exploring the frontiers of human and machine cognition. During this period, he and his team created one of the first implementations of an intelligent software agent, using it to help control NASA's space shuttle during space missions. In 1988, he was invited back to Australia by the Prime Minister, Mr. Robert Hawke, to set up the Australian Artificial Intelligence Institute (AAIL).

Professor Georgeff is a Fellow of the American Association for Artificial Intelligence and a Fellow of the Australian Computer Society. He is currently leading an industry and research consortium to establish an intelligent network of health services across Australia.

GODDARD, MR MARTYN

After a career as a journalist and television documentary maker, mainly with the ABC, Martyn Goddard has for the past 15 years been heavily involved in national health policy as a consumer advocate. He has written extensively about HIV/AIDS and is himself HIV positive. He has been a member of several national health committees including the Pharmaceutical Benefits Advisory Committee, as well as the Federal Government's national committee on AIDS and hepatitis, and its clinical sub-group. He was also the Australian Consumers' Association's health policy officer.

GRAIN, MS HEATHER

Ms Grain is a health informatician who has for many years been active in the health consumer movement, providing technical advice and representing the consumer position at a national level in general practice and particularly in the electronic health record arena. Ms Grain lectures in health informatics at La Trobe

University in the School of Public Health, and is a Fellow of the Australian College of Health Informatics with a working history of over 20 years in system development and design in Australia and internationally. She is the consumer representative to Standards Australia IT14 (Health Informatics) Committee and Chairs the Health Concept Representation Sub-committee. Ms Grain is also the Vice-Convenor of the International Standards Organisation equivalent group on Semantic Content of Health Records.

HAIKERWAL, DR MUKESH

President , Australian Medical Association

Dr Mukesh Haikerwal was elected President of the Australian Medical Association in May 2005.

Dr Haikerwal is a General Practitioner in a small group practice in one of Melbourne's most ethnically diverse municipalities, Hobsons Bay, where he has consulted in all aspects of general practice for 15 years.

Dr Haikerwal also held the position of Vice President of Australian Medical Association from 2003 – 2005 and President of the Australian Medical Association (Victoria) from 2001 to 2003. In both AMA roles Dr Haikerwal has represented the medical profession to the public in the media, and across all levels of government.

Educated in the United Kingdom, Dr Haikerwal was trained as a specialist of General Practice. His accredited attachments include care of the elderly, general medicine, accident and emergency, ophthalmology, gynaecology and obstetrics.

Dr Haikerwal is married with three boys. His personal interests include travel, film, cricket, cycling and cookery.

JORM, DR LOUISA

Director, Centre for Epidemiology and Research, NSW Department of Health

Dr Louisa Jorm is Director of Epidemiology and Research in the New South Wales Department of Health. She has been responsible for supervising the operation and development of the Department's health surveillance and data linkage programs since 1996. Her areas of expertise include health surveillance, public health information systems, health survey methods, and promoting the use of research to support health policy and practice. She is an investigator in the Health Evaluation Research and Outcomes Network (HERON) project, which has been funded by the NHMRC to build methods and capacity for the analysis of routinely-collected health datasets. Dr Jorm has been responsible for overseeing the development of several innovative surveillance and early-warning systems, including the public health surveillance system operated during the Sydney 2000 Olympic Games, and the real-time syndromic surveillance system that currently operates in emergency departments in New South Wales.

MARTIN, MS LESLIE

**Executive General Manager, Working Capital Services,
Commonwealth Bank of Australia**

Working Capital Services delivers cash management, transaction banking, trade and receivables finance, and merchant acquiring solutions to the Premium Business Services clients of the Commonwealth Bank.

Ms Martin's background has centred on payments, transaction banking and working capital, as well as including stints in retail banking and consulting. During her nearly 15 years with Chase Manhattan which

included assignments in New York and Hong Kong, she arrived in Australia in 1985, when new banks were licensed as part of the de-regulation of the financial services industry, She joined Westpac in 1994 to establish the Transaction Banking group and held a series of senior roles, including Chief Operations Officer for the Institutional Banking Group and General Manager, Westpac Service Network for the retail banking group.

Over the course of her 20 years in Australia, Ms Martin has had an active role in the reform of the payments system, acting as nominee director for Austraclear and BPay and as Chairman of the Australian Payments Clearing Association and Cardlink.

Ms Martin is married and has two children. They are twins, a boy and a girl, who are 16.

MAXWELL, DR JILL, M.B , B.S.

Forum Facilitator

Dr Maxwell has been a practicing General Practitioner in Adelaide for over 20 years. She is a Director of the Medical Defence Association of South Australia (MDASA) and Medical Insurance Australia. She is Chairman of MDASA and Medical Insurance Australia and Chair – Remuneration Committee.

Dr Maxwell is on the Board of the Audit and Corporate Risk Committee, the Risk Management Committee, the Estimates Committee, the Remuneration Committee and the Medical Advisory Panel. She has been a MDASA Board Member since 1996 and Medical Insurance Australia since May 2000. She was appointed Chairman of MDASA in 1998 and Medical Insurance Australia in 2000.

Dr Maxwell's Board positions and other memberships include:

- SA & NT representative on the AMA Federal Council (1992-2000)
- Chairman of the General Practice Partnership Advisory Council (1998-2004)

Dr Maxwell continues to be an active member of the AMA.

PARKER, MR JEFF

Independent Consultant, JP Consulting (Aust) Pty Ltd

Jeff Parker is an independent strategic management consultant who provides advisory and management services to clients wishing to transform their business. He specialises in the intersection of government, health and ICT, and operates comfortably in both the policy and service delivery dimensions.

Mr Parker has undertaken major organisational projects incorporating strategic planning, service delivery planning, development, management and evaluation, and the design and delivery of technology-driven change programs. As an independent consultant, he has delivered a wide range of assignments involving organisational and industry transformation, and often related to the strategic application of emerging technologies. Mr Parker's work has been predominantly in health care and he describes himself as an independent E-Health consultant.

Amongst other highlights, his career includes:

- Chairman of Royal Brisbane and Women's Health Service District Health Council (2003-2004), and Member of the District Health Council of the Royal Women's Hospital (1996-2003). Both appointments were made by the Queensland Minister for Health;
- National Director, Health Consulting for Fujitsu; and
- Board member of DSTC Pty Ltd (2004-2005), a leader in open electronic health records solutions.

Mr Parker has consulted significantly in Australia's national E-Health arena, particularly for HealthConnect, for which he:

- Led the development of the HealthConnect Indicative Benefits Report which helped the program secure a further \$128M and change focus towards implementation;
- Led development of the Benefits Realisation Framework and Implementation Approach for HealthConnect; and
- Led strategic assignments for NID (the pre-cursor to NeHTA) relating to identification standards, terminologies and identifiers.

PARRISH, DR MARK

Management Consultant, IBM Business Consulting Services, IBM Australia

Dr Mark Parrish is a Management Consultant with IBM Business Consulting Services. His background in medicine and management in both the public and private sectors gives him an extensive understanding of the issues affecting healthcare and the ways that health outcomes, whether they be clinical or business, can be improved to maximize the potential of patient care and run the business of healthcare.

Dr Parrish's management background includes CEO of North Shore Private Hospital, a large private hospital co-located with a tertiary public teaching hospital; General Manager of Hornsby Hospital, a 260 bed major metropolitan hospital in Northern Sydney; and many roles in the Defence Force including the amalgamation of health services with significant reductions in costs and improvements in healthcare, and the introduction of standardised health information systems. He developed the hospital facility on two Navy ships and its deployment during Australia's first peacekeeping intervention in the Solomon Islands; and the provision of health support to the Tampa refugees.

ROWLAND, MS VIVIEN

National Sales Development Manager Health, SingTel Optus

Vivien is Optus Business' National Sales Development Manager for Health. Based in Sydney and with over 15 years telecommunications industry experience at the Corporate, Government and Enterprise levels, Vivien brings a wealth and depth of knowledge in the delivery of managed solutions for health which is highly relevant to the industry.

Focusing on cross-functional engagement across Optus and other industry suppliers, Vivien actively sources and manages the development and delivery of solutions to meet the Health sector needs.

SIEGMUND, DR ANDREW

GP Project Manager, Goldfields Project

Dr Andrew Siegmund studied medicine at the University of Western Australia and graduated in 1988.

After his initial post graduate training he spent time as a surgical registrar and then at the Western Australia Department of Health doing medical administration before undertaking Emergency Medicine Training.

Dr Siegmund has also spent three years working as a private practitioner in the United Kingdom and two years as a flying doctor for the Royal Flying Doctor Service in Western Australia.

Dr Siegmund has recently moved to Kalgoorlie where he works full time in his General Practice.

Dr Siegmund has a keen interest in broadband technology and the use of IM/IT in E-Health. He is the

GP Project Manager for the Eastern Goldfields Regional Reference Site initiative that is currently being implemented in the Goldfields region and also sits on the Department of Health and Ageing's Broadband for Health Working Group.

SIMPSON, DR CARMEL

General Practitioner, Stafford, Queensland

Dr Carmel Simpson, in general practice since 1981, is a latecomer to the world of information management. Computers have changed her practice mostly for the better. She relishes the better organisation of her practice records and delights in the clarity of the ongoing patient narrative.

SULLIVAN, MR FRANCIS

CEO, Catholic Health Australia

Francis Sullivan is the Chief Executive Officer of Catholic Health Australia, which represents the interests of 65 public and private hospitals and over 500 aged care services across Australia.

During the past 11 years he has overseen the strategic positioning and establishment of CHA as the Catholic health and aged care sector's peak body. With a rich tradition of more than 160 years of commitment and service provision to the Australian community, the Catholic health sector is the largest provider group of non-government health, aged and health related community care services in Australia.

CHA has developed a high profile in public debate, particularly in matters of equity and justice in the health, aged care and community services economies.

Before joining CHA, he was Senior Adviser to the Minister for Health in Western Australia where he was responsible for health financing concerns, notably the Medicare agreement and Commonwealth/State relations. He was also responsible for private health insurance, aged care policy and bioethical issues.

Mr Sullivan has a masters degree in theology from Loyola University in Chicago, and a bachelors degree in politics from Curtin University in Western Australia.

Mr Sullivan is a consultant to the Pontifical Council for Health Care in the Vatican and an inaugural board member of the Vatican's International Association of Catholic Healthcare Association's.

Mr Sullivan lives in Canberra with his wife Susan and their three children.

TOBIAS, DR JEFFREY M.

Cisco Systems Australia Pty Ltd

Dr Tobias has spent most of his life working in technology in vertical markets, including health. Dr Tobias is currently responsible for Cisco System's Australia healthcare strategy. The use of technology in the aged care arena is a very significant focus of Dr Tobias and Cisco.

Dr Tobias has extensive experience in healthcare and technology, having being involved in several major projects with both Federal and State governments. Dr Tobias' experience also includes establishing and managing Australia's largest E-Health network, carrying 80% of the transactions between the GP community and the Health Insurance Commission. This network includes connectivity to government, doctors, hospitals, health funds pathologists and radiologists, and ancillary health. Dr Tobias holds a PhD in Computer Science, has extensive experience in government, research and commercial enterprises, and has served on numerous high profile boards, including the Broadband Advisory Group established by the Australian Government.

Cisco Systems globally has identified healthcare as a major focus and growth area. Cisco Systems is committed to the healthcare market, and within Cisco. Dr Tobias is leading the charge for the effective deployment of connectivity technology to provide truly meaningful lifestyle benefits to the ageing population that we are all part of.

WESTBROOK, ASSOCIATE PROFESSOR JOHANNA, PHD, FACHI, FACMI
Centre for Health Informatics, University of NSW

A/Professor Johanna Westbrook is Deputy Director of the Centre for Health Informatics at the University of New South Wales. Here she leads the largest health informatics evaluation research team in Australia and the group's work is highly competitive with other international research teams in this area. The team's work centres around the design and execution of complex multi-method evaluations to determine the impact that clinical information and decision support systems have on the way health care is delivered, clinical work is undertaken and patient outcomes. A/Professor Westbrook has undertaken a substantial body of research around the use of online evidence systems. This includes internationally the first population study of clinicians' use of online evidence and its integration into, and impact on, work practices.

A/Prof Westbrook is a Fellow of the Australian College of Health Informatics and the American College of Medical Informatics. She has received several awards in recognition of her work including, the prestigious national Australian Society for Computers in Learning in Tertiary Education Innovation Award for exemplary use of electronic technologies in tertiary education. A/Prof Westbrook's background is in epidemiology and health information management. She has over 120 publications and has attracted in excess of \$7M in research funding.

YOUNGMAN, DR JOHN

Dr John Youngman is a medical graduate of the University of Queensland with postgraduate qualifications in Public Health from Harvard University. He has pursued a clinical career in general practice and emergency medicine prior to being appointed to management posts in various large Queensland hospitals. He was General Manager of Health Services of Queensland Health from 1996 until 2002. He has served on various national health informatics committees and the Australian Council for Safety and Quality in Healthcare and is involved in medication safety and health care associated infection initiatives of the Council.

Dr Youngman presently is the National Broadband Advisor for Health and the Chair (part-time) of Population Health at Bond University. He is involved in both quality and safety programs and the introduction and use

E-HEALTH FORUM



42 Macquarie St Barton, ACT 2600
PO Box 6090, Kingston, ACT 2604

Phone: (02) 6270 5400
Fax: (02) 6270 5499
Web: www.ama.com.au